## **Interpersonal Communication (SPCH 1318) Online**



**Credit:** 3 semester credit hours (3 hours lecture)

**Prerequisite/Co-requisite:** Complete the Online Orientation and answer yes to 7+ questions on the Online Learner Self-Assessment: http://www.lit.edu/depts/DistanceEd/OnlineOrientation/OOStep2.aspx

## **Course Description**

Application of communication theory to interpersonal relationship development, maintenance, and termination in relationship contexts including friendships, romantic partners, families, and relationships with co-workers and supervisors. *This course is time-bound, structured, and completed totally online.* 

## **Required Textbook and Materials**

- 1. Interpersonal Messages by J. DeVito, 4th edition. Pearson Publishers.
  - a. Softcover ISBN number is 978-0-134-20444-4 OR
  - b. eBook subscription ISBN number is 978-0-134-20443-7
- 2. 1 package of 3x5 or 5x8 index cards
- 3. We will be using Blackboard for this course

## **Course Objectives**

Upon completion of this course, the student will be able to:

- 1. Exhibit understanding of interpersonal theories and principles.
- 2. Demonstrate ability to analyze and critique verbal and nonverbal interactions in mediated and face-to-face contexts.
- 3. Identify perceptual processes as they relate to self and others.
- 4. Demonstrate critical thinking ability by effectively researching, evaluating, and applying communication theories in oral and/or written assignments.
- 5. Demonstrate understanding of the relevance of cross-cultural, co-cultural, gender and age influences on human communication.
- 6. Demonstrate ability to identify, evaluate, and apply conflict styles and conflict management techniques in dyads and/or groups.
- 7. Identify types of and barriers to effective listening.
- 8. Demonstrate written and oral competencies as it relates to employment (including job searches, interviews, interpersonal interaction, conflict management, and leadership and performance appraisals).

# **Core Objectives**

- 1. Critical Thinking Skills: To include creative thinking, innovation, inquiry, and analysis, evaluation and synthesis of information.
- 2. Communication Skills: To include effective development, interpretation and expression of ideas through written, oral and visual communication.

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- 3. Teamwork: To include the ability to consider different points of view and to work effectively with others.
- 4. Personal Responsibility: To include the ability to connect choices, actions and consequences to ethical decision-making.

### **Course Outline**

- A. Foundations of Interpersonal Communication
  - a. Why study interpersonal communication?
  - b. Nature of interpersonal communication
  - c. Elements of interpersonal communication
  - d. Principles of interpersonal communication
  - e. Interpersonal competence
- B. Culture and Interpersonal Communication
  - a. Culture
  - b. Cultural Principles
  - c. Cultural Differences
  - d. Improving Intercultural Communication
- C. Perception of Self and Others
  - a. The Self in interpersonal communication
  - b. Perception in interpersonal communication
  - c. Impression formation
  - d. Impression management: Goals and Strategies
- D. Listening Interpersonal Communication
  - a. Stages of listening
  - b. Listening barriers
  - c. Styles of listening effectively
  - d. Listening, culture, and gender

#### Grade Scale

900 - 1000	А
800 - 899	В
700 - 799	С
600 - 699	D
0 - 599	F

- E. Verbal Messages
  - a. Principles of verbal messages
  - b. Confirmation and disconfirmation
  - c. Guidelines for using verbal messages effectively
- F. Nonverbal Messages
  - a. Principles of nonverbal communication
  - b. Channels of nonverbal communication
  - c. Nonverbal communication competence
- G. Interpersonal Relationships
  - a. Advantages & Disadvantages of interpersonal relationships
  - b. Relationship stages
  - c. The Dark side of interpersonal relationships
- H. Interpersonal Relationship Types & Theories
  - a. Friendship relationships
  - b. Love relationships
  - c. Family relationships
  - d. Workplace relationships
  - e. Online-only relationships
  - f. Relationship theories
- I. Interpersonal Conflict Management
  - a. What is interpersonal conflict?
  - b. Principles of interpersonal conflict
  - c. Conflict management stages
  - d. Conflict management strategies

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### **Course Evaluation**

Final grades will be calculated according to the following criteria:

Speeches	20 %
Journals	50 %
Tests	15%
Common Assignment	15%

## **Course Policies**

- 1. You must log onto Blackboard and access this course a minimum of three times per week.
- 2. Cheating of any kind will <u>not</u> be tolerated.
- 3. If you wish to drop a course, the student is responsible for initiating and dropping the course. If you stop logging-in to the course and do not complete the course drop process, then you will receive an "F" grade for the course
- 4. Internet Usage Students are expected to use proper net etiquette while participating in course emails, assignment submissions, and online discussions.
- 5. No late assignments, tests or speeches. In the case of a documentable emergency beyond the student's control, make-up work may be accepted solely at the instructor's discretion.
- 6. Additional class policies as defined by the individual course instructor.

### **Technical Requirements** (for courses using Blackboard)

The latest technical requirements, including hardware, compatible browsers, operating systems, software, Java, etc. can be found online at:

https://help.blackboard.com/en-

<u>us/Learn/9.1\_2014\_04/Student/015\_Browser\_Support/015\_Browser\_Support\_Policy</u> A functional broadband internet connection, such as DSL, cable, or WiFi is necessary to maximize the use of the online technology and resources.

## **Disabilities Statement**

The Americans with Disabilities Act of 1992 and Section 504 of the Rehabilitation Act of 1973 are federal anti-discrimination statutes that provide comprehensive civil rights for persons with disabilities. Among other things, these statutes require that all students with documented disabilities be guaranteed a learning environment that provides for reasonable accommodations for their disabilities. If you believe you have a disability requiring an accommodation, please contact the Special Populations Coordinator at (409) 880-1737 or visit the office in Student Services, Cecil Beeson Building. You may also visit the online resource at <a href="http://www.lit.edu/depts/stusery/special/defaults.aspx">http://www.lit.edu/depts/stusery/special/defaults.aspx</a>

### **Student Code of Conduct Statement**

It is the responsibility of all registered Lamar Institute of Technology students to access, read, understand and abide by all published policies, regulations, and procedures listed in the *LIT Catalog and Student Handbook*. The *LIT Catalog and Student Handbook* may be accessed at <u>www.lit.edu</u> or obtained in print upon request at the Student Services Office.

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Please note that the online version of the *LIT Catalog and Student Handbook* supersedes all other versions of the same document.