

# Hospitality Supervision (RSTO 1313 9C1)

## CREDIT

3 Semester Credit Hours (2 hours lecture, 2 hours lab)

## MODE OF INSTRUCTION

Face to Face

## PREREQUISITE/CO-REQUISITE:

None

## COURSE DESCRIPTION

Fundamentals of recruiting, selection, and training of food service and hospitality personnel. Topics include job descriptions, schedules, work improvement, motivation, applicable personnel laws and regulations. Emphasis on leadership development.

## COURSE OBJECTIVES

Upon completion of this course, the student will be able to:

- Discuss the role of the supervisor including obligations to owners, customers, and employees
- Apply management theories and principles to the hospitality environment
- Identify and discuss principles of communication
- Develop effective job descriptions, training plans, and evaluation instruments
- Relate principles of leadership

## INSTRUCTOR CONTACT INFORMATION

Instructor: Chef Bettina Evans  
Email: s.bevans1@bmtisd.com  
Office Phone: (409) 617-5740  
Office Location: Career and Technical Education Center  
Office Hours: 7:00 am – 3:00 pm

## REQUIRED TEXTBOOK AND MATERIALS

1. Black pants and non-skid shoes
2. 1 inch black binder, 1-2 inch colored binder, 1 package college ruled notebook paper,
3. 3 package dividers, 1 large glue stick, 1 package black ink pens only, 1 package No. 2 pencils, 2 packages clear page protectors.

## ATTENDANCE POLICY

Approved: **Initials/date**



**LAMAR INSTITUTE  
OF TECHNOLOGY**

State law (TEC 25.092 and 11.158) contains a provision of law commonly referred to as the “90 percent rule,” which applies to any student in grade level K through grade 12. Generally, to receive credit for the award of a final grade for a class, a student must be in attendance for at least 90 percent of the days the class is offered, even if some or all of the absences are deemed excused. A student who is in attendance at least 75 percent, but less than 90 percent of the days offered may be given credit or a final grade if the student completes a plan approved by the Principal that provides for the student to meet the instructional requirements of the class. Students whose attendance falls below 75 percent are required by Beaumont ISD Student Attendance Procedures Manual 9 | Page to petition for the award of credit or a final grade from the campus attendance review committee. There are some exceptions to the 90% Rule based on provisions of law and documented extenuating circumstances.

### **DROP POLICY**

If you wish to drop a course, you are responsible for initiating and completing the drop process. If you stop coming to class and fail to drop the course, you will earn an “F” in the course.

### **COURSE CALENDAR**

<b>DATE</b>	<b>TOPIC</b>	<b>READINGS (Due on this Date)</b>	<b>ASSIGNMENTS (Due on this Date)</b>
1-24-2025	ServSafe Module 8: <b>Food Safety Management Systems</b> Vocabulary & Reading	1-28-2025	1-28-2025
1-30-2025	ServSafe Module 8: <b>Food Safety Management Systems</b> Quiz	2-4-2025	2-4-2025
2-6-2025	ServSafe Module 8: <b>Food Safety Management Systems</b> Study Guide		2-11-2025
2-13-2025	ServSafe Module 8: <b>Food Safety Management Systems</b> Test		2-18-2025
2-20-2025	ServSafe Module 9: <b>Safe Facilities and Pest Management</b> Vocabulary & Reading		2-25-2025
2-27-2025	ServSafe Module 9: <b>Safe Facilities and Pest Management</b> Quiz		3-4-2025
3-6-2025	ServSafe Module 9: <b>Safe Facilities and Pest Management</b> Study Guide	3-18-2025	3-20-2025
3-24-2025	ServSafe Module 9: <b>Safe Facilities and Pest Management</b> Test		3-27-2025
4-3-2025	ServSafe Module 10: <b>Cleaning &amp; Sanitizing</b> Vocabulary & Reading		4-8-2025
4-10-2025	ServSafe Module 10: <b>Cleaning &amp; Sanitizing</b> Quiz	4-15-2025	4-17-2025

4-22-2025	ServSafe Module 10: <b>Cleaning &amp; Sanitizing</b> Study Guide	4-24-2025	4-29-2025
5-1-2025	ServSafe Module 10: <b>Cleaning &amp; Sanitizing</b> Test		5-6-2025
5-8-2025	ServSafe Final Exam		5-8-2025

## COURSE EVALUATION

Final grades will be calculated according to the following criteria:

- Test 60%
- Daily/Lab 40%

Lab attendance as well as participation is mandatory. It will be given in accordance to the performance level of assignment, as well as the professionalism of the student.

## GRADE SCALE

- 90-100 A
- 80-89 B
- 70-79 C
- 60-69 D
- 0-59 F

## TECHNICAL REQUIREMENTS

The latest technical requirements, including hardware, compatible browsers, operating systems, etc. can be online at

<https://lit.edu/online-learning/online-learning-minimum-computer-requirements>. A functional broadband internet connection, such as DSL, cable, or WiFi is necessary to maximize the use of online technology and resources.

## DISABILITIES STATEMENT

The Americans with Disabilities Act of 1990 and Section 504 of the Rehabilitation Act of 1973 are federal anti-discrimination statutes that provide comprehensive civil rights for persons with disabilities. LIT provides reasonable accommodations as defined in the Rehabilitation Act of 1973, Section 504 and the Americans with Disabilities Act of 1990, to students with a diagnosed disability. The Special Populations Office is located in the Eagles' Nest Room 129 and helps foster a supportive and inclusive educational environment by maintaining partnerships with faculty and staff, as well as promoting awareness among all members of the Lamar Institute of Technology community. If you believe you have a disability requiring an accommodation, please contact the Special Populations Coordinator at (409)-951-5708 or email [specialpopulations@lit.edu](mailto:specialpopulations@lit.edu). You may also visit the online resource at [Special Populations - Lamar Institute of Technology \(lit.edu\)](#).

## **STUDENT CODE OF CONDUCT STATEMENT**

It is the responsibility of all registered Lamar Institute of Technology students to access, read, understand and abide by all published policies, regulations, and procedures listed in the *LIT Catalog and Student Handbook*. The *LIT Catalog and Student Handbook* may be accessed at [www.lit.edu](http://www.lit.edu). Please note that the online version of the *LIT Catalog and Student Handbook* supersedes all other versions of the same document.

## **ARTIFICIAL INTELLIGENCE STATEMENT**

Lamar Institute of Technology (LIT) recognizes the recent advances in Artificial Intelligence (AI), such as ChatGPT, have changed the landscape of many career disciplines and will impact many students in and out of the classroom. To prepare students for their selected careers, LIT desires to guide students in the ethical use of these technologies and incorporate AI into classroom instruction and assignments appropriately. Appropriate use of these technologies is at the discretion of the instructor. Students are reminded that all submitted work must be their own original work unless otherwise specified. Students should contact their instructor with any questions as to the acceptable use of AI/ChatGPT in their courses

## **STARFISH**

LIT utilizes an early alert system called Starfish. Throughout the semester, you may receive emails from Starfish regarding your course grades, attendance, or academic performance. Faculty members record student attendance, raise flags and kudos to express concern or give praise, and you can make an appointment with faculty and staff all through the Starfish home page. You can also login to Blackboard or MyLIT and click on the Starfish link to view academic alerts and detailed information. It is the responsibility of the student to pay attention to these emails and information in Starfish and consider taking the recommended actions. Starfish is used to help you be a successful student at LIT.

## **ADDITIONAL COURSE POLICIES/INFORMATION**

### **COURSE REQUIREMENTS**

1. Be able demonstrate skills in knife, tool and equipment handling, and operate equipment safely and correctly.
2. Be able to demonstrate proficiency in dry and moist heat cooking methods; produce a variety of food products applying principles of food handling and preparation.
3. Be able discuss Occupational Safety and Health Administration (OSHA) requirements and effective workplace safety programs.
4. Be able to describe food storage and refrigeration techniques; explain sanitation of dishes, equipment, and kitchens including cleaning material, garbage, and refuse disposal.
5. Be able to implement professional standards in food production.

## **COURSE POLICIES**

1. No food or drinks in the classroom.
2. Students have three days to make up missing assignments.
3. Students are required to take a missed test the day upon returning to class.
4. See BISD attendance policy.
5. As the instructor, I maintain the right to maintain and govern my class.
6. The lab classes are mandatory. If you are absent the day of a lab, you are responsible for making up the lab at home, recording the lab and submitting it in the Google Classroom folder.
7. If you are more than 20 minutes late for class you will be counted absent.
8. Turn off phones before entering class. You will receive a warning on the first disruption, then your phone will be collected and turned in.
9. Assignments are due on the date specified. Five points will be deducted per day up to three days, then a zero will be the final grade.