

AGENDA



8:00 - 8:30 A.M.

CHECK-IN & CONTINENTAL BREAKFAST
MPC

8:30 - 9:05 A.M.

PRESIDENT'S WELCOME
Dr. Sidney Valentine - MPC Conference Room

9:05 - 9:20 A.M.

BUDGET REVIEW
Rudy Gonzales - MPC Conference Room

9:20 - 9:30 A.M.

BREAK

9:30 - 11:30 A.M.

EXCEPTIONAL SERVICE

Julie D. Burch - MPC Conference Room

The difference between great and exceptional customer service is in the details. In this dynamic, high energy, and highly interactive seminar, Julie focuses on the details that will set us apart from other colleges. Learn what your students want, what they don't want, and what we can do to make every student we serve say "WOW, that was amazing service!"

11:30 A.M. - 12:30 P.M. LUNCH - MPC

12:40 - 1:30 P.M. BREAKOUT SESSIONS

- **CHAIR MESSAGES**

Room(s) TBD

Sign up early to enjoy a 10-minute chair massage with our talented, local massage therapists. This is the perfect kick-off to help you de-stress and get ready for the Spring semester. To reserve your spot, email teachandlearn@lit.edu by EOB on Friday, 1/6/2023. Spaces are limited!

- **PAINTING "WITHOUT" A TWIST**

Room TBD

Another pre-registered event, sign up and join us for an instructor-led painting session that will help you tap into your artistic talents and have fun! To reserve your spot, email teachandlearn@lit.edu by EOB on Friday, 1/6/2023. Spaces are limited!

- **HOW DO YOU COMPARE?**

Angela Clark - TC 205

Come and test your strengths, find your weaknesses, and see how you stack up against the odds with your peers. This interactive session will be laden with moments of nostalgia as you complete simple challenges you likely haven't tried in ages! Do you have what it takes to be the best?!

Agenda continues on the next page.

AGENDA



(continued)

1:40 - 2:30 P.M. BREAKOUT SESSIONS

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- **THE PURPOSE OF EDUCATION, ACCORDING TO DR. MARTIN LUTHER KING, JR.**
Andrew Garza, MSc Psy - CB Auditorium
In this session, you will learn about self-determination theory (student motivation), define intellectual traits of an excellent mind, and learn how to infuse critical thinking into your curriculum.

2:40 - 3:30 P.M. BREAKOUT SESSIONS

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- **STAFF SENATE: Representing and Advocating for You!**
Staff Senate- PATC 108
Join the Staff Senate in this open forum session where you can learn who serves on the senate, what the senate does, and how you can get involved in the process to help us to better represent the staff as a whole!