COURSE TITLE: Integrated So	ftwc	ire Applications I				INS	STRUCTOR:	Rivera-Estronza, Lizzette		
SUBJECT, COURSE NUMBER, SECT	ION:	ITSC 1309-1A1		CRN:	90237	DEPARTMENT:	Business	Technologies		
NUMBER OF QUESTIONNAIRES COMPLETED FOR THIS SECTION:	3	ENROLLMENT:	5		DELIVERY ME	тнор: Paper		SEMESTER & YEAR:	Fall 2018	

COMPLET	ED FOR TH	IS SECTION:		ENROLLME	NI:	DELIVE	RY METHOD: _	, арсі	_	SEMESTER & Y	EAR:	211 2010
				ERAGE SCORE	FOR THIS STAT	TEMENT FOR						
STATE- MENT	5	FREQUEN	CY OF RE	SPONSES	1	THIS SECTION	ALL COURSES THIS INSTRUCTOR	ALL COURSES THIS DEPARTMENT	ALL COURSES THIS DEPT-PAPER	ALL COURSES THIS DEPT-ONLINE	COLLEGE- WIDE PAPER	COLLEGE- WIDE ONLINE
1	3	0	0	0	0	5.00	4.62	4.59	4.63	4.36	4.58	4.42
2	3	0	0	0	0	5.00	4.69	4.62	4.65	4.47	4.59	4,47
3	3	0	0	0	0	5.00	4.77	4.55	4.58	4.36	4.52	4.33
4	3	0	0	0	0	5.00	4.62	4.50	4.56	4.17	4.41	4.19
5	3	0	0	0	0	5.00	4.77	4.60	4.64	4.40	4.57	4.42
6	3	0	0	0	0	5.00	4.62	4.60	4.66	4.25	4.55	4.35
7	3	0	0	0	0	5.00	4.69	4.63	4.68	4.36	4.60	4.44
8	3	0	0	0	0	5.00	4.77	4.73	4.79	4.43	4.72	4.48
9	3	0	0	0	0	5.00	4.92	4.62	4.68	4.36	4.65	4.43
10	3	0	0	0	0	5.00	4.77	4.68	4.74	4.34	4.69	4.44
11	3	0	0	0	0	5.00	4.77	4.60	4.66	4.35	4.56	4.37
12	3	0	0	0	0	5.00	4.77	4.65	4.72	4.33	4.62	4.42
13	3	0	0	0	0	5.00	4.85	4.64	4.71	4.29	4.63	4.40
14	3	0	0	0	0	5.00	4.85	4.66	4.74	4.25	4.65	4.44
15	3	0	0	0	0	5.00	4.85	4.63	4.71	4.22	4.60	4.37
16	3	0	0	0	0	5.00	5.00	4.70	4.76	4.38	4.64	4.45
17	3	0	0	0	0	5.00	4.85	4.64	4.69	4.38	4.61	4.41
18	3	0	0	0	0	5.00	4.85	4.65	4.72	4.31	4.67	4.39
19	3	0	0	0	0	5.00	4.85	4.65	4.69	4.44	4.61	4.43
20	3	0	0	0	0	5.00	4.77	4.58	4.67	4.18	4.53	4.30
21	3	0	0	0	0	5.00	4.92	4.63	4.69	4.33	4.58	4.41
22	3	0	0	0	0	5.00	4.77	4.59	4.67	4.23	4.58	4.36
23	3	0	0	0	0	5.00	4.92	4.67	4.74	4.35	4.59	4.48
	Ove	rall Column	Average (ii	n percentag	e %)	100%	95.8%	92.2%	93.8%	86.2%	92%	88%
24	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00

- 1. Course objectives clear & reasonable
- 2. Learning experiences consistent with objectives
- 3. Learned a lot in this course
- 4. Course is generally interesting
- 5. Text / supporting materials consistent with objectives stated in the syllabus
- 6. Assignments are clear and appropriate
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THE INSTRUCTOR

- 8. Appears knowledgeable & competent ...
- 9. Is well prepared for class
- 10. Conveys interest in subject
- 11. Presents ideas in an organized way
- 12. Evaluates work thoughtfully & fairly
- 13. Encourages initiative
- 14. Encourages participation
- 15. Is interested in students
- 16. Is available for help & advice

22. Encourages me to ask questions 23. Overall rating of this instructor

THE INSTRUCTOR

17. Challenges me to think

NOTE: 4.00 = 80%

RATING SCALE:

18. Is reliable in meeting class or present in online course

19. Returns graded tests & papers within a

21. Tests/assessments were fair & a reflection

reasonable length of time

20. Explains difficult concepts fully

of what we were responsible for

- 5 = Strongly Agree, 4 = Agree,
- 3 = Neutral, 2 = Disagree,
- 1 = Strongly Disagree

RATING SCALE: Statement 23

- 5 = Excellent, 4 = Good, 3 = Average,
- 2 = Needs Improvement,
- 1 = Needs Substantial Improvement

- 24. Course introduction video helped my readiness.
- 25. Course orientation module helped my readiness.
- 26. Course design was easy to follow and navigate.
- 27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
- 28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
- 29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

COURSE TITLE: Word Processi	ng						ISTRUCTOR:	Rivera-Estronza, Lizzette		
SUBJECT, COURSE NUMBER, SECT	ION:	POFI 2301-1A1		CRN:	90238	DEPARTMENT	Business	Technologies		
NUMBER OF QUESTIONNAIRES COMPLETED FOR THIS SECTION:	2	ENROLLMENT:	2		DELIVERY ME	тнор: Paper		SEMESTER & YEAR:	Fall 2018	

COMPLET	ED FOR TH	IS SECTION:		ENROLLME	NI:	DELIVE	RY METHOD: _	, арсі	_	SEMESTER & Y	EAR:	211 2010
							. A\	ERAGE SCORE	FOR THIS STAT	TEMENT FOR		
STATE- MENT	5	FREQUEN	CY OF RE	SPONSES	1	THIS SECTION	ALL COURSES THIS INSTRUCTOR	ALL COURSES THIS DEPARTMENT	ALL COURSES THIS DEPT-PAPER	ALL COURSES THIS DEPT-ONLINE	COLLEGE- WIDE PAPER	COLLEGE- WIDE ONLINE
1	0	2	0	0	0	4.00	4.62	4.59	4.63	4.36	4.58	4.42
2	1	1	0	0	0	4.50	4.69	4.62	4.65	4.47	4.59	4.47
3	0	2	0	0	0	4.00	4.77	4.55	4.58	4.36	4.52	4.33
4	0	2	0	0	0	4.00	4.62	4.50	4.56	4.17	4,41	4.19
5	1	1	0	0	0	4.50	4.77	4.60	4.64	4.40	4.57	4.42
6	0	2	0	0	0	4.00	4.62	4.60	4.66	4.25	4.55	4.35
7	0	2	0	0	0	4.00	4.69	4.63	4.68	4.36	4.60	4.44
8	2	0	0	0	0	5.00	4.77	4.73	4.79	4.43	4.72	4.48
9	2	0	0	0	0	5.00	4.92	4.62	4.68	4.36	4.65	4.43
10	2	0	0	0	0	5.00	4.77	4.68	4.74	4.34	4.69	4.44
11	1	1	0	0	0	4.50	4.77	4.60	4.66	4.35	4.56	4.37
12	1	1	0	0	0	4.50	4.77	4.65	4.72	4.33	4.62	4.42
13	2	0	0	0	0	5.00	4.85	4.64	4.71	4.29	4.63	4.40
14	1	1	0	0	0	4.50	4.85	4.66	4.74	4.25	4.65	4.44
15	2	0	0	0	0	5.00	4.85	4.63	4.71	4.22	4.60	4.37
16	2	0	0	0	0	5.00	5.00	4.70	4.76	4.38	4.64	4.45
17	1	1	0	0	0	4.50	4.85	4.64	4.69	4.38	4,61	4,41
18	1	1	0	0	0	4.50	4.85	4.65	4.72	4.31	4.67	4.39
19	1	1	0	0	0	4.50	4.85	4.65	4.69	4.44	4.61	4.43
20	2	0	0	0	0	5.00	4.77	4.58	4.67	4.18	4.53	4.30
21	1	1	0	0	0	4.50	4.92	4.63	4.69	4.33	4.58	4.41
22	1	1	0	0	0	4.50	4.77	4.59	4.67	4.23	4.58	4.36
23	2	0	0	0	0	5.00	4.92	4.67	4.74	4.35	4.59	4.48
		rall Column	Average (ii	n percentag	e %)	91.4%	95.8%	92.2%	93.8%	86.2%	92%	88%
24	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00

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NOTE: 4.00 = 80%

RATING SCALE:

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RATING SCALE: Statement 23

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- 28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
- 29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

COURSE TITLE: Intermediate k	(eyb	oarding				IN:	STRUCTOR:	Rivera-Estronza, Lizzette		
SUBJECT, COURSE NUMBER, SECTI	ON:	POFT 2301-1A1		CRN:	90239	DEPARTMENT:	Business	Technologies		
NUMBER OF QUESTIONNAIRES COMPLETED FOR THIS SECTION:	2	ENROLLMENT:	4		DELIVERY ME	тнор: ^P aper		SEMESTER & YEAR:	Fall 2018	

COMPLETED FOR THIS SECTION: 2 ENROLLMENT: 4 DE							RY METHOD: _	raper .	_	SEMESTER & Y	EAR: FO	111 2018
							Α\	ERAGE SCORE	FOR THIS STA	TEMENT FOR		
STATE- MENT	5	FREQUEN	CY OF RE	SPONSES	1	THIS SECTION	ALL COURSES THIS INSTRUCTOR	ALL COURSES THIS DEPARTMENT	ALL COURSES THIS DEPT-PAPER	ALL COURSES THIS DEPT-ONLINE	COLLEGE- WIDE PAPER	COLLEGE- WIDE ONLINE
1	0	2	0	0	0	4.00	4.62	4.59	4.63	4.36	4.58	4.42
2	0	2	0	0	0	4.00	4.69	4.62	4.65	4.47	4.59	4.47
3	2	0	0	0	0	5.00	4.77	4.55	4.58	4.36	4.52	4.33
4	0	2	0	0	0	4.00	4.62	4.50	4.56	4.17	4.41	4.19
5	1	1	0	0	0	4.50	4.77	4.60	4.64	4.40	4.57	4.42
6	0	2	0	0	0	4.00	4.62	4.60	4.66	4.25	4.55	4.35
7	1	1	0	0	0	4.50	4.69	4.63	4.68	4.36	4.60	4.44
8	1	1	0	0	0	4.50	4.77	4.73	4.79	4.43	4.72	4.48
9	2	0	0	0	0	5.00	4.92	4.62	4.68	4.36	4.65	4.43
10	1	1	0	0	0	4.50	4.77	4.68	4.74	4.34	4.69	4.44
11	1	1	0	0	0	4.50	4.77	4.60	4.66	4.35	4.56	4.37
12	1	1	0	0	0	4.50	4.77	4.65	4.72	4.33	4.62	4.42
13	1	1	0	0	0	4.50	4.85	4.64	4.71	4.29	4.63	4.40
14	1	1	0	0	0	4.50	4.85	4.66	4.74	4.25	4.65	4.44
15	0	2	0	0	0	4.00	4.85	4.63	4.71	4.22	4.60	4.37
16	2	0	0	0	0	5.00	5.00	4.70	4.76	4.38	4.64	4.45
17	1	1	0	0	0	4.50	4.85	4.64	4.69	4.38	4.61	4.41
18	1	1	0	0	0	4.50	4.85	4.65	4.72	4.31	4.67	4.39
19	1	1	0	0	0	4.50	4.85	4.65	4.69	4.44	4.61	4.43
20	0	2	0	0	0	4.00	4.77	4.58	4.67	4.18	4.53	4.30
21	2	0	0	0	0	5.00	4.92	4.63	4.69	4.33	4.58	4.41
22	1	1	0	0	0	4.50	4.77	4.59	4.67	4.23	4.58	4.36
23	2	0	0	0	0	5.00	4.92	4.67	4.74	4.35	4.59	4.48
		rall Column				89.6%	95.8%	92.2%	93.8%	86.2%	92%	88%
24	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00

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RATING SCALE: Statement 23

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COURSE TITLE: Internship- B	usine	ss/Office Automat	tion/7	Technol	logy	IN:	STRUCTOR:	Rivera-Estronza, Lizzette		
SUBJECT, COURSE NUMBER, SEC	TION:	POFI 2386-7A1		CRN:	90460	DEPARTMENT:	Business	Technologies		
NUMBER OF QUESTIONNAIRES	3	ENROLLMENT:	3		DELIVERY MET	гнор: Paper		SEMESTER & YEAR:	Fall 2018	

COMPLETED FOR THIS SECTION: 3 ENROLLMENT: 3							RY METHOD: _	raper	_	SEMESTER & Y	EAR: FO	111 2018
							Α\	ERAGE SCORE	FOR THIS STA	TEMENT FOR		
STATE- MENT	5	FREQUEN	CY OF RE	SPONSES	1	THIS SECTION	ALL COURSES THIS INSTRUCTOR	ALL COURSES THIS DEPARTMENT	ALL COURSES THIS DEPT-PAPER	ALL COURSES THIS DEPT-ONLINE	COLLEGE- WIDE PAPER	COLLEGE- WIDE ONLINE
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5	3	0	0	0	0	5.00	4.77	4.60	4.64	4.40	4.57	4.42
6	3	0	0	0	0	5.00	4.62	4.60	4.66	4.25	4.55	4.35
7	3	0	0	0	0	5.00	4.69	4.63	4.68	4.36	4.60	4.44
8	2	1	0	0	0	4.67	4.77	4.73	4.79	4.43	4.72	4.48
9	3	0	0	0	0	5.00	4.92	4.62	4.68	4.36	4.65	4.43
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24	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00

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COURSE TITLE: Administrative	Off	ice Procedures I				INS	STRUCTOR:	Rivera-Estronza, Lizzette		
SUBJECT, COURSE NUMBER, SECTI	ON:	POFT 1309-3A1		CRN:	90463	DEPARTMENT:	Business	Technologies		
NUMBER OF QUESTIONNAIRES COMPLETED FOR THIS SECTION:	3	ENROLLMENT:	3		DELIVERY ME	тнор: Paper		SEMESTER & YEAR:	Fall 2018	

COMPLET	TED FOR TH	IS SECTION:		ENROLLMEI	NT:3	DELIVE	RY METHOD: _	raper	_	SEMESTER & Y	EAR: FO	111 2018
							Α\	ERAGE SCORE	FOR THIS STA	TEMENT FOR		
STATE- MENT	5	FREQUEN	CY OF RE	SPONSES	1	THIS SECTION	ALL COURSES THIS INSTRUCTOR	ALL COURSES THIS DEPARTMENT	ALL COURSES THIS DEPT-PAPER	ALL COURSES THIS DEPT-ONLINE	COLLEGE- WIDE PAPER	COLLEGE- WIDE ONLINE
1	2	1	0	0	0	4.67	4.62	4.59	4.63	4.36	4.58	4.42
2	2	1	0	0	0	4,67	4.69	4.62	4.65	4.47	4.59	4.47
3	2	1	0	0	0	4.67	4.77	4.55	4.58	4.36	4.52	4.33
4	2	1	0	0	0	4.67	4.62	4.50	4.56	4.17	4.41	4.19
5	2	1	0	0	0	4.67	4.77	4.60	4.64	4.40	4.57	4.42
6	2	1	0	0	0	4.67	4.62	4.60	4.66	4.25	4.55	4.35
7	2	1	0	0	0	4.67	4.69	4.63	4.68	4.36	4.60	4.44
8	2	1	0	0	0	4.67	4.77	4.73	4.79	4.43	4.72	4.48
9	2	1	0	0	0	4.67	4.92	4.62	4.68	4.36	4.65	4.43
10	2	1	0	0	0	4.67	4.77	4.68	4.74	4.34	4.69	4.44
11	2	1	0	0	0	4.67	4.77	4.60	4.66	4.35	4.56	4.37
12	2	1	0	0	0	4.67	4.77	4.65	4.72	4.33	4.62	4.42
13	2	1	0	0	0	4.67	4.85	4.64	4.71	4.29	4.63	4.40
14	3	0	0	0	0	5.00	4.85	4.66	4.74	4.25	4.65	4.44
15	3	0	0	0	0	5.00	4.85	4.63	4.71	4.22	4.60	4.37
16	3	0	0	0	0	5.00	5.00	4.70	4.76	4.38	4.64	4.45
17	3	0	0	0	0	5.00	4.85	4.64	4.69	4.38	4.61	4.41
18	3	0	0	0	0	5.00	4.85	4.65	4.72	4.31	4.67	4.39
19	3	0	0	0	0	5.00	4.85	4.65	4.69	4.44	4.61	4.43
20	3	0	0	0	0	5.00	4.77	4.58	4.67	4.18	4.53	4.30
21	3	0	0	0	0	5.00	4.92	4.63	4.69	4.33	4.58	4.41
22	3	0	0	0	0	5.00	4.77	4.59	4.67	4.23	4.58	4.36
23	3	0	0	0	0	5.00	4.92	4.67	4.74	4.35	4.59	4.48
		rall Column	_			96.2%	95.8%	92.2%	93.8%	86.2%	92%	88%
24	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
28	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29	0	0	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00

- 1. Course objectives clear & reasonable
- 2. Learning experiences consistent with objectives
- 3. Learned a lot in this course
- 4. Course is generally interesting
- 5. Text / supporting materials consistent with objectives stated in the syllabus
- 6. Assignments are clear and appropriate
- 7. Method of eval/grade policy was clearly explained

THE INSTRUCTOR

- 8. Appears knowledgeable & competent ...
- 9. Is well prepared for class
- 10. Conveys interest in subject
- 11. Presents ideas in an organized way
- 12. Evaluates work thoughtfully & fairly
- 13. Encourages initiative
- 14. Encourages participation
- 15. Is interested in students
- 16. Is available for help & advice

22. Encourages me to ask questions 23. Overall rating of this instructor

THE INSTRUCTOR

17. Challenges me to think

NOTE: 4.00 = 80%

RATING SCALE:

18. Is reliable in meeting class or present in online course

19. Returns graded tests & papers within a

21. Tests/assessments were fair & a reflection

reasonable length of time

20. Explains difficult concepts fully

of what we were responsible for

- 5 = Strongly Agree, 4 = Agree,
- 3 = Neutral, 2 = Disagree,
- 1 = Strongly Disagree

RATING SCALE: Statement 23

- 5 = Excellent, 4 = Good, 3 = Average,
- 2 = Needs Improvement,
- 1 = Needs Substantial Improvement

- 24. Course introduction video helped my readiness.
- 25. Course orientation module helped my readiness.
- 26. Course design was easy to follow and navigate.
- 27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
- 28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
- 29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

Lamar Institute of Technology

Fall 2018

Student Comments

CRN: POFI 2301-1A1 SNS: 90238 Instructor: Rivera-Estronza, Lizzette

Course Title: Word Processing Dept: Business Technologies

Delivery Method: Paper

Comments or Suggestions:

MRS RIVERA IS VERY KNOWLEDGEABLE OF THE INFORMATION SHE TEACHES. SHE HAS BEEN UNDERSTANDING AND PATIENT. I AM STARTING SCHOOL AFTER 23 YEARS AND SOME THINGS I DON'T GRASP FAST. SHE WILL EXPLAIN AND IS ALWAYS WILLING TO GIVE ONE ON ONE TIME.

Lamar Institute of Technology

Fall 2018

Student Comments

CRN: POFI 2386-7A1 SNS: 90460 Instructor: Rivera-Estronza, Lizzette

Course Title: Internship- Business/Office Automation/Technology Dept: Business Technologies

Delivery Method: Paper

Comments or Suggestions:

GOOD

CE-Vue®

Construct Averages

All Course Sections for Instructor this Semester

Instructor = Rivera-Estronza, Lizzette

C-1 = Effective Communication

C-2 = Organization of Subject Matter

C-4 = Positive Attitude Toward Students

C-5 = Fairness in Exams and Grading Q5 = Text & Materials Consistent

Q16 = Available for Help and Advice

Q18 = Reliable in Meeting Class

Q19 = Tests & Papers Returned Q23 = Overall Instructor Rating

Note: 4.00 = 80%

Department	Course Number	Method	Out	Back	C-1	C-2	C-4	C-5	Q-5	Q-16	Q-18	Q-19	Q-23
BSTC	ITSC 1309-1A1	Paper	5	3	5.00	5.00	5.00	5.00	100.0%	100.0%	100.0%	100.0%	100.0%
BSTC	POFI 2301-1A1	Paper	2	2	4.40	4.60	4.75	4.50	90.0%	100.0%	90.0%	90.0%	100.0%
BSTC	POFT 2301-1A1	Paper	4	2	4.30	4.50	4.38	4.67	90.0%	100.0%	90.0%	90.0%	100.0%
BSTC	POFI 2386-7A1	Paper	3	3	4.93	5.00	4.92	5.00	100.0%	100.0%	100.0%	100.0%	93.4%
BSTC	POFT 1309-3A1	Paper	3	3	4.80	4.73	4.92	4.89	93.4%	100.0%	100.0%	100.0%	100.0%

Average All Course Sections for This Instructor

4.74

4.80

4.83

4.85

95.4%

100.0%

97.0%

98.4%

Fall 2018

CE-Vue from College Survey Services, Inc. - 800-755-9065

Color Code =

Less than 3.0 Less than 60%

3.0 to 4.0 60% to 80%

More than 4.0 More than 80%

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97.0%