

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Practicum I - Health Information/Medical

INSTRUCTOR: Cobb, Tena

SUBJECT, COURSE NUMBER, SECTION: HITT 1266-7A1

CRN: 10043

DEPARTMENT: Allied Health and Sciences

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 5

ENROLLMENT: 6

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|------------------------------------------|------------------------|---|---|---|---|------------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| | 5 | 4 | 3 | 2 | 1 | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| 1 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.36 | 4.71 | 4.71 | 4.66 | 4.62 | 4.44 |
| 2 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.36 | 4.72 | 4.73 | 4.64 | 4.63 | 4.47 |
| 3 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.52 | 4.67 | 4.68 | 4.62 | 4.56 | 4.35 |
| 4 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.44 | 4.67 | 4.67 | 4.61 | 4.49 | 4.27 |
| 5 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.44 | 4.71 | 4.72 | 4.62 | 4.61 | 4.43 |
| 6 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.36 | 4.69 | 4.70 | 4.59 | 4.59 | 4.39 |
| 7 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.52 | 4.73 | 4.74 | 4.63 | 4.62 | 4.45 |
| 8 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.60 | 4.78 | 4.79 | 4.66 | 4.74 | 4.49 |
| 9 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.56 | 4.74 | 4.75 | 4.63 | 4.68 | 4.41 |
| 10 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.64 | 4.77 | 4.78 | 4.70 | 4.71 | 4.47 |
| 11 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.52 | 4.69 | 4.70 | 4.59 | 4.60 | 4.37 |
| 12 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.60 | 4.73 | 4.74 | 4.64 | 4.65 | 4.41 |
| 13 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.60 | 4.74 | 4.75 | 4.69 | 4.64 | 4.43 |
| 14 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.64 | 4.75 | 4.75 | 4.71 | 4.65 | 4.48 |
| 15 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.60 | 4.73 | 4.73 | 4.67 | 4.63 | 4.39 |
| 16 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.56 | 4.72 | 4.73 | 4.65 | 4.65 | 4.45 |
| 17 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.56 | 4.74 | 4.74 | 4.66 | 4.63 | 4.47 |
| 18 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.56 | 4.75 | 4.77 | 4.64 | 4.69 | 4.40 |
| 19 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.60 | 4.74 | 4.75 | 4.66 | 4.63 | 4.41 |
| 20 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.48 | 4.68 | 4.69 | 4.57 | 4.56 | 4.27 |
| 21 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.60 | 4.70 | 4.71 | 4.63 | 4.62 | 4.40 |
| 22 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.64 | 4.71 | 4.72 | 4.62 | 4.61 | 4.35 |
| 23 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.84 | 4.70 | 4.69 | 4.74 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 98% | 90.6% | 94.4% | 94.6% | 92.8% | 92.6% | 88% |
| 24 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.20 | 4.59 | 0.00 | 4.59 | 0.00 | 4.25 |
| 25 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.20 | 4.56 | 0.00 | 4.56 | 0.00 | 4.30 |
| 26 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.30 | 4.54 | 0.00 | 4.54 | 0.00 | 4.34 |
| 27 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.67 | 0.00 | 4.67 | 0.00 | 4.44 |
| 28 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.65 | 0.00 | 4.65 | 0.00 | 4.38 |
| 29 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.64 | 0.00 | 4.64 | 0.00 | 4.45 |

THE COURSE

1. Course objectives clear & reasonable
2. Learning experiences consistent with objectives
3. Learned a lot in this course
4. Course is generally interesting
5. Text / supporting materials consistent with objectives stated in the syllabus
6. Assignments are clear and appropriate
7. Method of eval/grade policy was clearly explained

THE INSTRUCTOR

8. Appears knowledgeable & competent ...
9. Is well prepared for class
10. Conveys interest in subject
11. Presents ideas in an organized way
12. Evaluates work thoughtfully & fairly
13. Encourages initiative
14. Encourages participation
15. Is interested in students
16. Is available for help & advice

THE INSTRUCTOR

17. Challenges me to think
18. Is reliable in meeting class or present in online course
19. Returns graded tests & papers within a reasonable length of time
20. Explains difficult concepts fully
21. Tests/assessments were fair & a reflection of what we were responsible for
22. Encourages me to ask questions
23. Overall rating of this instructor

Online Course Questions

24. Course introduction video helped my readiness.
25. Course orientation module helped my readiness.
26. Course design was easy to follow and navigate.
27. Instructor encouraged interaction with classmates through discussion boards and/or group projects.
28. Graded assignments/exams provide accurate assessment of my knowledge of course content.
29. The course tools allowed me to monitor my progress towards meeting the established outcomes.

NOTE: 4.00 = 80%

RATING SCALE:

5 = Strongly Agree, 4 = Agree,
3 = Neutral, 2 = Disagree,
1 = Strongly Disagree

RATING SCALE:

Statement 23

5 = Excellent, 4 = Good, 3 = Average,
2 = Needs Improvement,
1 = Needs Substantial Improvement

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Health Information Organization and Supe

INSTRUCTOR: Cobb, Tena

SUBJECT, COURSE NUMBER, SECTION: HITT 2239-2A1

CRN: 10048

DEPARTMENT: Allied Health and Sciences

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 5

ENROLLMENT: 9

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|------------------------------------------|------------------------|---|---|---|---|------------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
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| 1 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.36 | 4.71 | 4.71 | 4.66 | 4.62 | 4.44 |
| 2 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.36 | 4.72 | 4.73 | 4.64 | 4.63 | 4.47 |
| 3 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.52 | 4.67 | 4.68 | 4.62 | 4.56 | 4.35 |
| 4 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.44 | 4.67 | 4.67 | 4.61 | 4.49 | 4.27 |
| 5 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.44 | 4.71 | 4.72 | 4.62 | 4.61 | 4.43 |
| 6 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.36 | 4.69 | 4.70 | 4.59 | 4.59 | 4.39 |
| 7 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.52 | 4.73 | 4.74 | 4.63 | 4.62 | 4.45 |
| 8 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.78 | 4.79 | 4.66 | 4.74 | 4.49 |
| 9 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.56 | 4.74 | 4.75 | 4.63 | 4.68 | 4.41 |
| 10 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.64 | 4.77 | 4.78 | 4.70 | 4.71 | 4.47 |
| 11 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.52 | 4.69 | 4.70 | 4.59 | 4.60 | 4.37 |
| 12 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.73 | 4.74 | 4.64 | 4.65 | 4.41 |
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| 14 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.64 | 4.75 | 4.75 | 4.71 | 4.65 | 4.48 |
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| 22 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.64 | 4.71 | 4.72 | 4.62 | 4.61 | 4.35 |
| 23 | 5 | 0 | 0 | 0 | 0 | 5.00 | 4.84 | 4.70 | 4.69 | 4.74 | 4.62 | 4.46 |
| Overall Column Average (in percentage %) | | | | | | 92.2% | 90.6% | 94.4% | 94.6% | 92.8% | 92.6% | 88% |
| 24 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.20 | 4.59 | 0.00 | 4.59 | 0.00 | 4.25 |
| 25 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.20 | 4.56 | 0.00 | 4.56 | 0.00 | 4.30 |
| 26 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.30 | 4.54 | 0.00 | 4.54 | 0.00 | 4.34 |
| 27 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.67 | 0.00 | 4.67 | 0.00 | 4.44 |
| 28 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.65 | 0.00 | 4.65 | 0.00 | 4.38 |
| 29 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.50 | 4.64 | 0.00 | 4.64 | 0.00 | 4.45 |

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3 = Neutral, 2 = Disagree,
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RATING SCALE:

Statement 23

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1 = Needs Substantial Improvement

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: RHIT Competency Review-

INSTRUCTOR: Cobb, Tena

SUBJECT, COURSE NUMBER, SECTION: HITT 2249-2A1

CRN: 10050

DEPARTMENT: Allied Health and Sciences

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 5

ENROLLMENT: 6

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| | | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|----------------|------------------------------------------|---|---|---|---|------------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
| STATE- MENT | FREQUENCY OF RESPONSES | | | | | THIS SECTION | ALL COURSES THIS INSTRUCTOR | ALL COURSES THIS DEPARTMENT | ALL COURSES THIS DEPT-PAPER | ALL COURSES THIS DEPT-ONLINE | COLLEGE- WIDE PAPER | COLLEGE- WIDE ONLINE |
| | 5 | 4 | 3 | 2 | 1 | | | | | | | |
| 1 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.36 | 4.71 | 4.71 | 4.66 | 4.62 | 4.44 |
| 2 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.36 | 4.72 | 4.73 | 4.64 | 4.63 | 4.47 |
| 3 | 1 | 4 | 0 | 0 | 0 | 4.20 | 4.52 | 4.67 | 4.68 | 4.62 | 4.56 | 4.35 |
| 4 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.44 | 4.67 | 4.67 | 4.61 | 4.49 | 4.27 |
| 5 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.44 | 4.71 | 4.72 | 4.62 | 4.61 | 4.43 |
| 6 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.36 | 4.69 | 4.70 | 4.59 | 4.59 | 4.39 |
| 7 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.52 | 4.73 | 4.74 | 4.63 | 4.62 | 4.45 |
| 8 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.78 | 4.79 | 4.66 | 4.74 | 4.49 |
| 9 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.56 | 4.74 | 4.75 | 4.63 | 4.68 | 4.41 |
| 10 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.64 | 4.77 | 4.78 | 4.70 | 4.71 | 4.47 |
| 11 | 2 | 2 | 1 | 0 | 0 | 4.20 | 4.52 | 4.69 | 4.70 | 4.59 | 4.60 | 4.37 |
| 12 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.73 | 4.74 | 4.64 | 4.65 | 4.41 |
| 13 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.74 | 4.75 | 4.69 | 4.64 | 4.43 |
| 14 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.64 | 4.75 | 4.75 | 4.71 | 4.65 | 4.48 |
| 15 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.60 | 4.73 | 4.73 | 4.67 | 4.63 | 4.39 |
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| 17 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.56 | 4.72 | 4.73 | 4.65 | 4.65 | 4.45 |
| 18 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.56 | 4.74 | 4.74 | 4.66 | 4.63 | 4.47 |
| 19 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.56 | 4.75 | 4.77 | 4.64 | 4.69 | 4.40 |
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| 23 | 3 | 2 | 0 | 0 | 0 | 4.60 | 4.64 | 4.71 | 4.72 | 4.62 | 4.61 | 4.35 |
| 24 | 4 | 1 | 0 | 0 | 0 | 4.80 | 4.84 | 4.70 | 4.69 | 4.74 | 4.62 | 4.46 |
| | Overall Column Average (in percentage %) | | | | | 88.4% | 90.6% | 94.4% | 94.6% | 92.8% | 92.6% | 88% |
| 25 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.20 | 4.59 | 0.00 | 4.59 | 0.00 | 4.25 |
| 26 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.20 | 4.56 | 0.00 | 4.56 | 0.00 | 4.30 |
| 27 | 1 | 3 | 1 | 0 | 0 | 4.00 | 4.30 | 4.54 | 0.00 | 4.54 | 0.00 | 4.34 |
| 28 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.50 | 4.67 | 0.00 | 4.67 | 0.00 | 4.44 |
| 29 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.50 | 4.65 | 0.00 | 4.65 | 0.00 | 4.38 |
| 30 | 2 | 3 | 0 | 0 | 0 | 4.40 | 4.50 | 4.64 | 0.00 | 4.64 | 0.00 | 4.45 |

THE COURSE

1. Course objectives clear & reasonable
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4. Course is generally interesting
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8. Appears knowledgeable & competent ...
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3 = Neutral, 2 = Disagree,
1 = Strongly Disagree

RATING SCALE:

Statement 23

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2 = Needs Improvement,
1 = Needs Substantial Improvement

Lamar Institute of Technology - Student Appraisal of Course & Instructor

COURSE TITLE: Practicum III - Health Information/Medic

INSTRUCTOR: Cobb, Tena

SUBJECT, COURSE NUMBER, SECTION: HITT 2267-7A1

CRN: 10051

DEPARTMENT: Allied Health and Sciences

NUMBER OF QUESTIONNAIRES
COMPLETED FOR THIS SECTION: 10

ENROLLMENT: 12

DELIVERY METHOD: URL/Email

SEMESTER & YEAR: Spring 2019

| STATE- MENT | FREQUENCY OF RESPONSES | | | | | AVERAGE SCORE FOR THIS STATEMENT FOR ... | | | | | | |
|------------------------------------------|------------------------|---|---|---|---|------------------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|------------------------------------|---------------------------|----------------------------|
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| 1 | 4 | 5 | 1 | 0 | 0 | 4.30 | 4.36 | 4.71 | 4.71 | 4.66 | 4.62 | 4.44 |
| 2 | 4 | 5 | 1 | 0 | 0 | 4.30 | 4.36 | 4.72 | 4.73 | 4.64 | 4.63 | 4.47 |
| 3 | 6 | 4 | 0 | 0 | 0 | 4.60 | 4.52 | 4.67 | 4.68 | 4.62 | 4.56 | 4.35 |
| 4 | 6 | 4 | 0 | 0 | 0 | 4.60 | 4.44 | 4.67 | 4.67 | 4.61 | 4.49 | 4.27 |
| 5 | 4 | 6 | 0 | 0 | 0 | 4.40 | 4.44 | 4.71 | 4.72 | 4.62 | 4.61 | 4.43 |
| 6 | 3 | 6 | 1 | 0 | 0 | 4.20 | 4.36 | 4.69 | 4.70 | 4.59 | 4.59 | 4.39 |
| 7 | 4 | 6 | 0 | 0 | 0 | 4.40 | 4.52 | 4.73 | 4.74 | 4.63 | 4.62 | 4.45 |
| 8 | 5 | 4 | 1 | 0 | 0 | 4.40 | 4.60 | 4.78 | 4.79 | 4.66 | 4.74 | 4.49 |
| 9 | 5 | 4 | 1 | 0 | 0 | 4.40 | 4.56 | 4.74 | 4.75 | 4.63 | 4.68 | 4.41 |
| 10 | 6 | 3 | 1 | 0 | 0 | 4.50 | 4.64 | 4.77 | 4.78 | 4.70 | 4.71 | 4.47 |
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| 23 | 8 | 1 | 1 | 0 | 0 | 4.70 | 4.84 | 4.70 | 4.69 | 4.74 | 4.62 | 4.46 |
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| 24 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.20 | 4.59 | 0.00 | 4.59 | 0.00 | 4.25 |
| 25 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.20 | 4.56 | 0.00 | 4.56 | 0.00 | 4.30 |
| 26 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.30 | 4.54 | 0.00 | 4.54 | 0.00 | 4.34 |
| 27 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.67 | 0.00 | 4.67 | 0.00 | 4.44 |
| 28 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.65 | 0.00 | 4.65 | 0.00 | 4.38 |
| 29 | 0 | 0 | 0 | 0 | 0 | 0.00 | 4.50 | 4.64 | 0.00 | 4.64 | 0.00 | 4.45 |

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2 = Needs Improvement,
1 = Needs Substantial Improvement

CRN: 10048**SNS:** HITT 2239-2A1**Instructor:** Cobb, Tena**Course Title:** Health Information Organization and Supe**Dept:** Allied Health and Sciences**Delivery Method:** URL/Email**Comments or Suggestions:**

Mrs. Cobb did a good job keeping me focused for this course because it is not necessarily the career path I have for this degree. I want to work more with the "technology" aspects more than "management" but they are parts of the whole. It is a lot to take in at times, and Mrs. Cobb keeps me on the proper path. My grade says it all.

CRN: 10051**SNS:** HITT 2267-7A1**Instructor:** Cobb, Tena**Course Title:** Practicum III - Health Information/Medic**Dept:** Allied Health and Sciences**Delivery Method:** URL/Email**Comments or Suggestions:**

AMAZING!!!!!! THANKS FOR EVERYTHING!!!!!!

This part of the program was a great experience for me from the beginning to the end it's definitely a great learning experience from the different facilities. Each facility that I have been to has been great and I thank you Mrs. Cobb for the experience.

Construct Averages**All Course Sections for Instructor this Semester****Instructor = Cobb, Tena**

C-1 = Effective Communication
 C-2 = Organization of Subject Matter
 C-4 = Positive Attitude Toward Students
 C-5 = Fairness in Exams and Grading
 Q5 = Text & Materials Consistent

Q16 = Available for Help and Advice
 Q18 = Reliable in Meeting Class
 Q19 = Tests & Papers Returned
 Q23 = Overall Instructor Rating
 Note: 4.00 = 80%

| Department | Course Number | Method | Out | Back | C-1 | C-2 | C-4 | C-5 | Q-5 | Q-16 | Q-18 | Q-19 | Q-23 |
|------------|---------------|-----------|-----|------|------|------|------|------|--------|-------|-------|-------|--------|
| AHSC | HITT 1266-7A1 | URL/Email | 6 | 5 | 4.88 | 4.92 | 4.90 | 4.87 | 100.0% | 96.0% | 96.0% | 96.0% | 100.0% |
| AHSC | HITT 2239-2A1 | URL/Email | 9 | 5 | 4.50 | 4.57 | 4.76 | 4.70 | 88.1% | 92.0% | 96.0% | 96.0% | 100.0% |
| AHSC | HITT 2249-2A1 | URL/Email | 6 | 5 | 4.30 | 4.20 | 4.56 | 4.55 | 80.0% | 92.0% | 92.0% | 92.0% | 96.0% |
| AHSC | HITT 2267-7A1 | URL/Email | 12 | 10 | 4.32 | 4.36 | 4.40 | 4.40 | 88.1% | 88.1% | 86.0% | 88.1% | 94.0% |

Average All Course Sections for This Instructor

| | | | | | | | | |
|------|------|------|------|-------|-------|-------|-------|-------|
| 4.46 | 4.47 | 4.61 | 4.59 | 88.9% | 91.2% | 91.2% | 92.0% | 96.8% |
|------|------|------|------|-------|-------|-------|-------|-------|